

SCRUTINY REVIEW OF REABLEMENT SERVICE

Summary

The third evidence-gathering session for the Committee's review of Reablement Service will consider information from North Tees and Hartlepool NHS Foundation Trust (NTHFT) in relation to this scrutiny topic.

Detail

1. NTHFT has been asked to respond to the following lines of enquiry:
 - *NTHFTs role within reablement provision (including promotion of the existing offer)*
 - *Partnership-working with the Council / NENC ICB regarding this service – is this efficient / are there any areas which can be improved?*
 - *Views on existing local service / provision (e.g. effectiveness (is this measured?) / value-for-money / impact on the Trust)*
 - *Any feedback received from partners / public in relation to the Stockton-on-Tees reablement service*
 - *Future considerations / priorities around local reablement provision from a Trust perspective*
2. A presentation has been prepared and is also attached. The NTHFT Care Group Director and the NTHFT Head of Community Services are scheduled to be in attendance to provide an overview of the submission and respond to any comments / questions.
3. For background information, recently published NHS surveys include feedback on the experiences of patients leaving hospital. Results for NTHFT are provided below (as are outcomes for South Tees Hospitals NHS Foundation Trust (STHFT)):

Adult inpatient survey 2023 (published August 2024)

 - NTHFT: <https://www.cqc.org.uk/provider/RVW/surveys/52>
 - STHFT: <https://www.cqc.org.uk/provider/RTR/surveys/52>

Urgent and emergency care survey 2024 - type 1 services (A&E) (published November 2024)

 - NTHFT: <https://www.cqc.org.uk/provider/RVW/surveys/55>
 - STHFT: <https://www.cqc.org.uk/provider/RTR/surveys/55>

Urgent and emergency care survey 2024 - type 3 services (UTCs) (published November 2024)

 - NTHFT: <https://www.cqc.org.uk/provider/RVW/surveys/56>
 - STHFT: <https://www.cqc.org.uk/provider/RTR/surveys/56>
4. A copy of the agreed scope and plan for this review is included for information.

Name of Contact Officer: Gary Woods

Post Title: Senior Scrutiny Officer

Telephone No: 01642 526187

Email Address: gary.woods@stockton.gov.uk